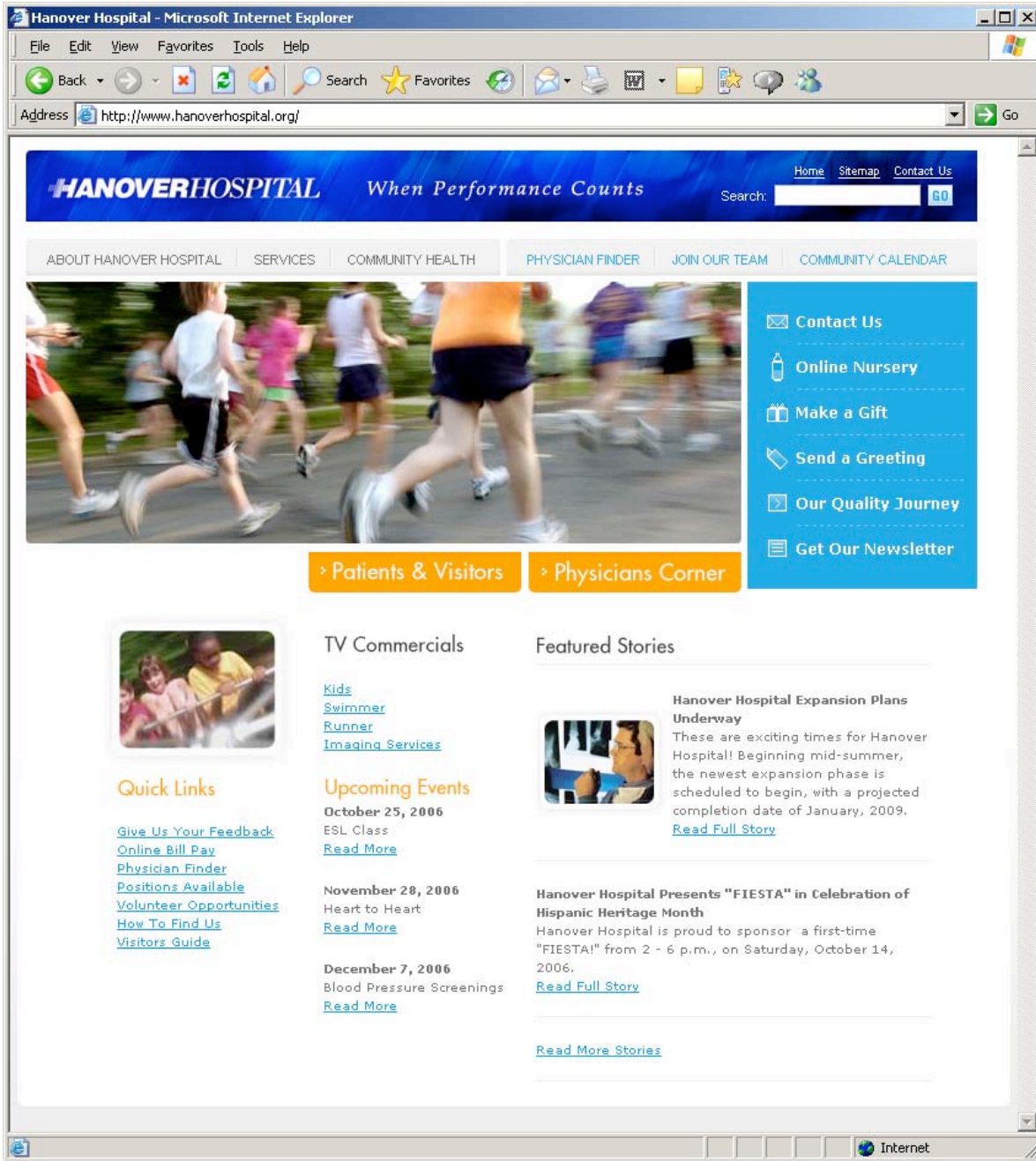


Client: Hanover Hospital – Website & Web-Based Solutions



HANOVER HOSPITAL WEBSITE

Department	Sent	Received	Completion %	Response %	Score	Overall %	Total No.
Overall	842	34	4%	100%	90%	92%	842
ED	66	14	21%	100%	90%	92%	66
ICU	113	20	18%	100%	100%	100%	113
ICU	100	20	20%	100%	100%	100%	100
ICU	32	0	0%	0%	0%	0%	32
Outpatient	20,000	3,094	15%	95%	90%	90%	20,000
Outpatient-Gen	1,225	175	14%	95%	90%	90%	1,225
Outpatient-Gen	4,750	840	18%	95%	90%	90%	4,750
Outpatient-Gen	5,025	1,279	25%	95%	90%	90%	5,025
ICU	1,200	150	13%	95%	100%	100%	1,200
Outpatient-Gen	300	40	13%	95%	100%	100%	300
Outpatient-Gen	1,725	220	13%	95%	90%	90%	1,725
Emergency Department	400	120	30%	95%	90%	90%	400
ED	400	120	30%	95%	90%	90%	400
Hanover Works	700	2	0%	0%	0%	0%	700
HR	10	7	70%	100%	100%	100%	10
Overall	21,877	3,063	14%	94%	90%	90%	21,877

REPORTS

PROJECT COMPONENTS

- Online Admin Tools
- Real-Time Reporting
- Searchable Doctor Database
- Community Calendar of Events
- Automated E-Newsletters